

BUILDING DEPARTMENT UPDATE:

**AS PART OF BEING PREPARED FOR WINTER STORMS,
PLEASE KEEP THE FOLLOWING PHONE NUMBERS
READILY AVAILABLE:**

THE ILLUMINATING COMPANY 1-888-544-4877

**ALWAYS REPORT THAT YOU HAVE LOSS OF POWER OR
A TREE ON A WIRE...DON'T WAIT FOR A NEIGHBOR TO DO IT!
THE ILLUMINATING COMPANY WILL REGISTER ALL CALLERS!
WE CANNOT EMPHASIZE ENOUGH THAT THE ONLY WAY THAT
THE ILLUMINATING COMPANY CAN TRACK YOUR OUTAGE IS BY
REPORTING IT EACH TIME IT OCCURS.**

DOMINION ENERGY CO. (GAS)

INQUIRIES: 1-800-362-7557

EMERGENCY SERVICES: 1-877-542-2630

LAKE COUNTY DEPT. OF UTILITIES (WATER DEPT.)

TO REPORT WATER MAIN BREAKS

440-350-2070

AT&T (PHONE & CABLE SERVICE PROVIDER) 1-800-288-2020

TO REPORT UNBURIED CABLES, EXPOSED WIRES

DOWNED WIRES OR LOSS OF SERVICE

SPECTRUM (PHONE & CABLE SERVICE PROVIDER)

1-855-855-8676

WILLOUGHBY HILLS BUILDING AND SERVICE DEPT.

440-975-3550

<http://www.willoughbyhills-oh.gov/departments/services/streets/index.php>

- **When in doubt if a downed wire is live, call 911**

